# Investing in the Future of our Youth



Kana Enomoto

Partner McKinsey & Company
Director of Brain Health McKinsey Health Institute

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Jacqueline Brassey

Co-leader and Chief Scientist McKinsey Health Institute



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# **Introduction to the McKinsey Health Institute**

### McKinsey Health Institute

#### Who we are

The McKinsey Health Institute (MHI) is an enduring, non-profit-generating entity within the firm

MHI believes, over the next decade, humanity could add as much as **45 billion extra years of higher-quality life,** which is roughly six years per person on average – and substantially more in some countries and populations

MHI's mission is to **catalyze the actions** needed across continents, sectors, and communities to realize this possibility

#### What we focus on

**Brain Health** 

**Infectious Diseases** 

**Healthy Living** 

**Healthcare Worker Capacity** 

Sustainability & Health

Healthy Longevity

**Healthy Workforces** 

#### What we do

**Equity & Health** 

Convene and enable leaders

Bring leaders together to share learnings and take action

Advance research

Design, conduct, invest in, and share research

Promote & create openaccess data assets

Gather, secure, integrate, enrich, and openly share useful data

Stimulate innovation

Catalyze and scale innovation through several initiatives



# Employers have a significant role to play in preventing poor employee health and supporting employees to achieve good health



With over 60% of the working population around the world employed<sup>1</sup>, adding years to life and life to years requires employers to lean into supporting the health of their workforce. which will benefit their employees, businesses, and the broader community

Employers have an opportunity to make a real difference, for the benefits of their employees, businesses and the broader community.

If we create organisations that thrive, everybody benefits..



# Improving global employee health and well-being could create up to \$11.7 trillion in economic value

Estimated total value created by initiatives to improve employee health and well-being<sup>4</sup>, \$ trillion





Total GDP, \$ trillion<sup>3</sup>

100.6

Source: McKinsey Health Institute analysis

McKinsey Health Institute

<sup>1.</sup> Costs associated with implementing health and well-being interventions not included in calculation

# The real economic opportunity around health and wellbeing is on moving people from poor health to optimal health

Opportunity, in billions USD



**Total direct** 

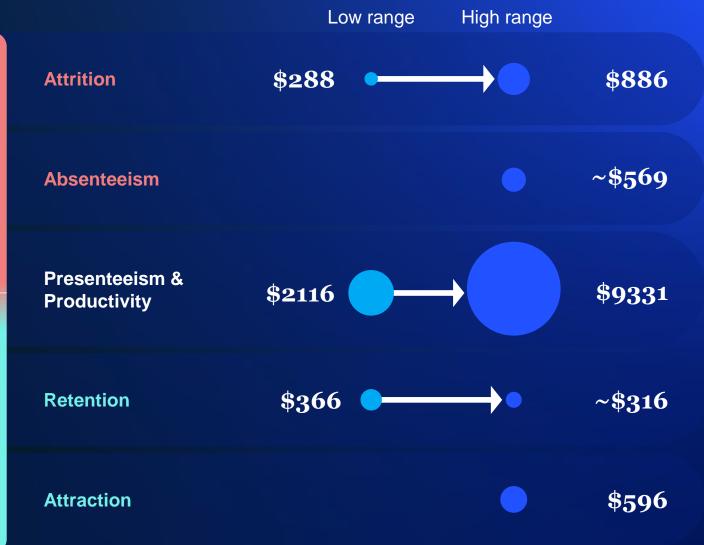
#### costs

of poor employee well-being

Total
benefits
created through

good well-being





Upside of \$1100-3500 per employee

## ...sentiment in society is shifting

Gen Z employees increasingly prioritize well-being as a factor in selecting an employer (68%<sup>1</sup>)

Investors are staring to factor in social factors as part of their investment/ ESG criteria

We are starting to see the first court cases on workplace behaviours and their impact on wellbeing<sup>2</sup>



<sup>1. %</sup> agree to the question "How important do you think mental health is when selecting an employer?", 2022 Gen Z Brain Health Survey, Gen Z oversample (covers ages 18-24); Weighted by gender and age; Dates fielded: May 5 – June 6 2022; 9 countries and 9,000 respondents sampled

Court Services Victoria fined \$380k for 'toxic' workplace, Lawyers Weekly, 2023 https://www.lawyersweekly.com.au/biglaw/38328-court-services-victoria-fined-380k-for-toxic-workplace

# Employee health: is the glass half empty or half full?



# 57% of employees globally report good holistic health ....

Average share of global employees reporting good health, % of respondents<sup>1</sup>



<sup>1.</sup> Social, spiritual, physical, and mental health data represent the percentage of respondents that scored an average or 4 or higher on questions for that dimension, on a response scale of 1 to 5. Holistic health data represents the percentage of respondents that scored an average for 4 or higher across the 4 dimensions of health

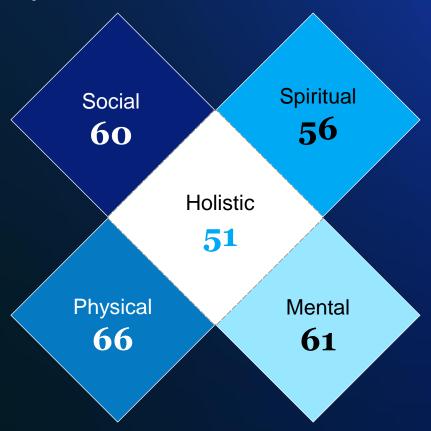
Source: MHI Employee Holistic Health Survey 2023 McKinsey Health Institute

# 51% of GenZ employees report good holistic health<sup>1</sup>, which is less than the global average of 57%

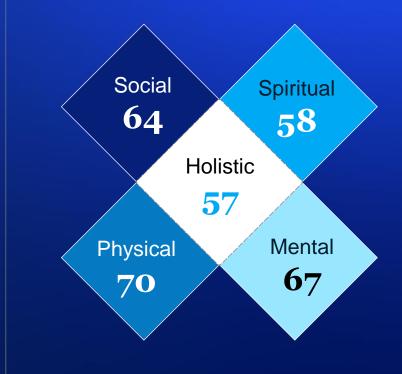
Average share of employees who report their health as good, by health dimension<sup>1</sup>, % of respondents<sup>2</sup>

**Preliminary** 

#### **GenZ** average by health dimension



#### Global average by dimension



<sup>1.</sup> Social, spiritual, physical, and mental health data represent the percentage of respondents that scored an average or 4 or higher on questions for that dimension, on a response scale of 1 to 5. Holistic health data represents the percentage of respondents that scored an average for 4 or higher across the 4 dimensions of health

<sup>2.</sup> n = 6,118 (up until age 28)

# ... while 1 in 5 employees globally experience symptoms of burnout

Average share of global employees reporting good health, % of respondents<sup>1</sup>

**Exhaustion** 42

Cognitive **Impairment** 23

Total burnout symptoms

22

Mental distance

29

**Emotional Impairment** 

22

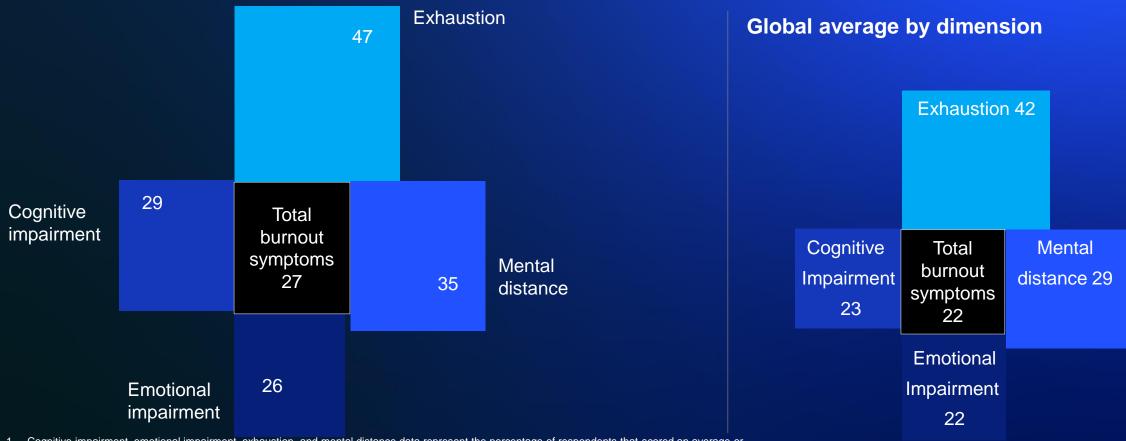
Cognitive impairment, emotional impairment, exhaustion, and emotional distance data represent the percentage of respondents that scored an average or 3 or higher on questions for that dimension, on a response scale of 1 to 5. Burnout symptoms data represents the percentage of respondents that scored an average for 3 or higher across the 4 dimensions of burnout symptoms

# 27% of GenZ employees report burnout symptoms1, which is higher than the global average of 22%

Average share of who report themselves as suffering from burnout symptoms<sup>1</sup>, by dimension, % of respondents<sup>2</sup>

**Preliminary** 



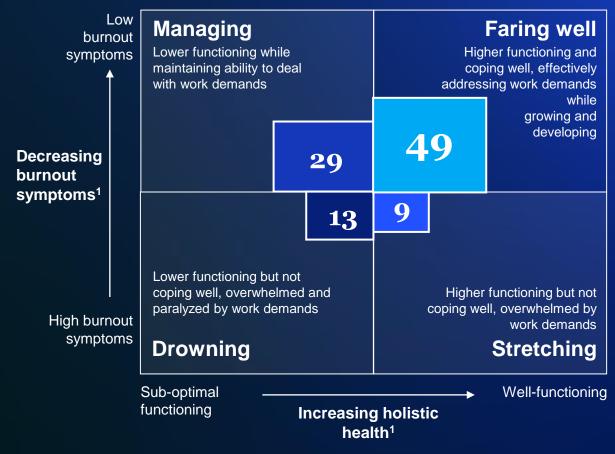


<sup>1.</sup> Cognitive impairment, emotional impairment, exhaustion, and mental distance data represent the percentage of respondents that scored an average or 3 or higher on questions for that dimension, on a response scale of 1 to 5. Burnout symptoms data represents the percentage of respondents that scored an average for 3 or higher across the 4 dimensions of burnout symptoms

<sup>2.</sup> n = 6,118 (up until age 28)

# For employees to thrive, organizations should both address burnout symptoms and support good holistic health – just one is not enough

Global opportunity gap, % share of employees



51%

of employees report either sub-optimal holistic health, higher burnout symptoms, or both – what we call the 'opportunity gap'

Source: MHI Employee Holistic Health Survey 2023 McKinsey Health Institute 13

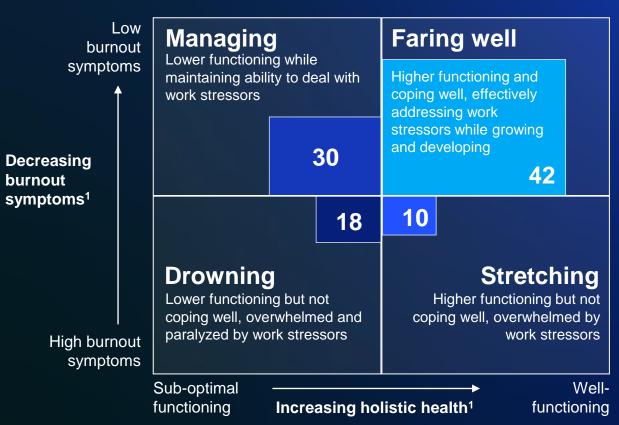
<sup>1. &</sup>quot;High" burnout symptoms is defined as employees reporting burnout symptom scores greater than or equal to 3 and "low" burnout symptoms is defined as employees reporting burnout symptom scores less than 3. "Well-functioning" on holistic health is defined as employees reporting holistic health scores greater than or equal to 4 and "sub-optimal functioning" on holistic health is defined as employees reporting holistic health scores less than 4

# Addressing burnout symptoms & holistic health simultaneously could help GenZ employees across the spectrum of health

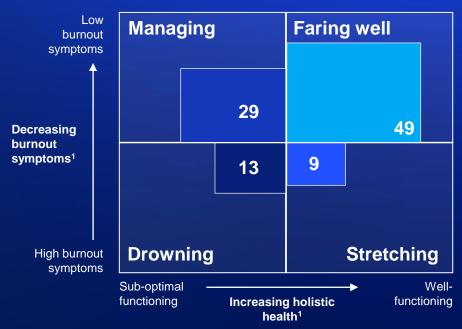
58% of GenZ employees report either sub-optimal holistic health, higher burnout symptoms, or both compared to 51% globally—what we call the 'opportunity gap'

**Preliminary** 

GenZ opportunity gap, % share of employees<sup>2</sup>



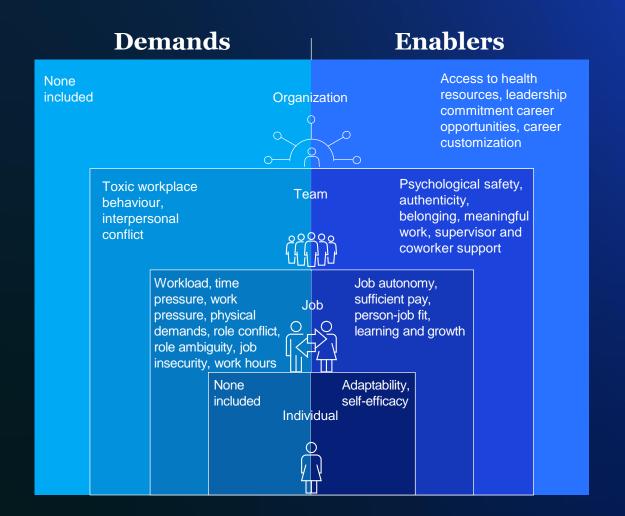
#### Global average by dimension



<sup>&</sup>quot;High" burnout symptoms is defined as employees reporting burnout symptom scores greater than or equal to 3 and "low" burnout symptoms is defined as employees reporting burnout symptom scores less than 3. "Well-functioning" on holistic health is defined as employees reporting holistic health scores greater than or equal to 4 and "sub-optimal functioning" on holistic health is defined as employees reporting holistic health scores greater than or equal to 4 and "sub-optimal functioning" on holistic health is defined as employees reporting holistic health scores greater than or equal to 4 and "sub-optimal functioning" on holistic health is defined as employees reporting holistic health scores greater than or equal to 4 and "sub-optimal functioning" on holistic health is defined as employees reporting holistic health scores greater than or equal to 4 and "sub-optimal functioning" on holistic health is defined as employees reporting holistic health scores greater than or equal to 4 and "sub-optimal functioning" on holistic health is defined as employees reporting holistic health scores greater than or equal to 4 and "sub-optimal functioning" on holistic health is defined as employees reporting holistic health scores greater than or equal to 4 and "sub-optimal functioning" on holistic health scores greater than or equal to 4 and "sub-optimal functioning" on holistic health scores greater than or equal to 4 and "sub-optimal functioning" on holistic health scores greater than or equal to 4 and "sub-optimal functioning" on holistic health scores greater than or equal to 4 and "sub-optimal functioning" of the function of the functi

<sup>2.</sup> n = 6,118 (up until age 28)

### We measured how several workplace factors impact a wide set of health and work-related outcomes





#### **Health-related** outcomes

Holistic health

**Burnout symptoms** 

Depression symptoms

Distress symptoms

Anxiety symptoms

Sleep hours

Sleep satisfaction

Happiness at work

Loneliness at work

Financial instability



#### Work-related outcomes

Work engagement

Organizational advocacy

Job satisfaction

Work-life balance

Intent to leave

Absenteeism due to health

Absenteeism due to caregiving

Task performance

Presenteeism

Innovative work behaviors



### Enablers are 14 times more predictive of holistic health than demands ...

Enablers and demands predicting holistic health, 1 % share Holistic health

Self efficacy	Meaningful work		Job autonomy			demands
						6.5
				3.5		
		7.4	Leadership			
	Psychological safety		commitment			Toxic workplace
				3.5	1.9	behaviour
		7.1	Person-job fit			
	Authenticity			3.3		
			Cufficient nov	3.3		
19.6		6.7	Sufficient pay			
Adaptability	Learning and growth	0.7		3.2	1.8	Role ambiguity
8.3 Belonging	Learning and growth		Supervisor support			
		6.6		3.2	0.8	Job insecurity
	Coworker support		Career		0.4	Role conflict
			opportunities		0.4	Moderno
		5.1		2.6	0.4	Work pressure
	Access to health resources		Career			Other <sup>2</sup>
7.6		3.6	Customization	2.2		Other-



Enablers

93.5

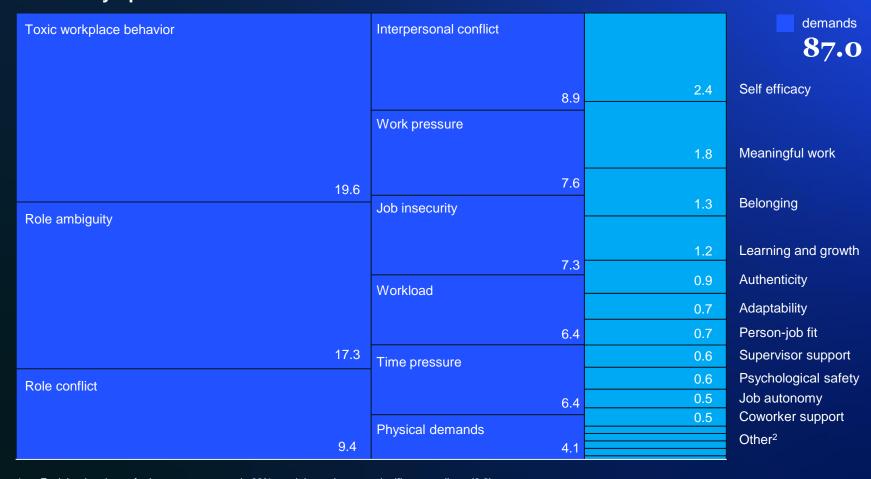
The top enablers predicting holistic health outcomes are self-efficacy, adaptability, and feelings of belonging, meaningful work, and psychological safety

Explained variance for holistic health is 49%

Other includes; time pressure (0.3), physical demands (0.3), interpersonal conflicts (0.3), workload (0.2), and work hours (0.1)

# ... while demands are seven times more predictive of burnout symptoms than enablers

Enablers and demands predicting burnout symptoms,1 % share Burnout symptoms





The top demands predicting burnout symptoms are toxic workplace behavior, role ambiguity, and role conflict

**Enablers** 

13.0

<sup>1.</sup> Explained variance for burnout symptoms is 69%; work hours is a non-significant predictor (0.2)

<sup>2.</sup> Other includes; career opportunities (0.4), access to health resources (0.4), leadership commitment (0.4), sufficient pay (0.3), and career customization (0.2)

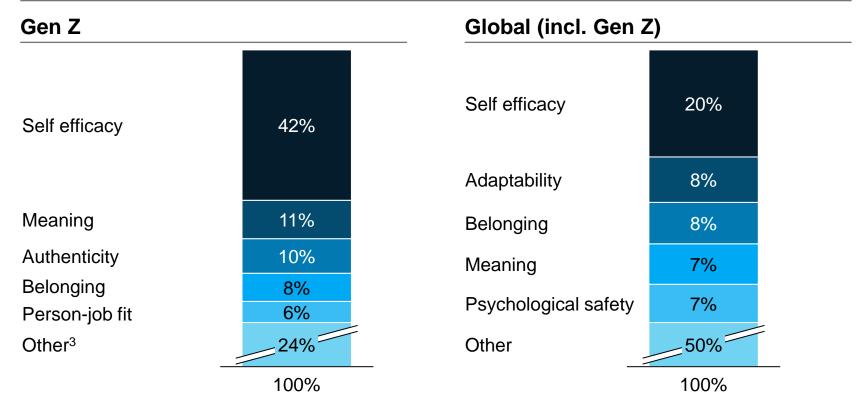
# What are the key drivers for GenZ?



## Gen Z: Top five drivers of holistic health

#### Relative importance of predictors for holistic health<sup>1</sup>

% of difference in outcome predicted by construct<sup>2</sup>



Note: Relative importance was conducted for exploratory reasons. While comparisons between global and group-specific drivers can be informative, actions taken need to consider the specific situation and context due to small sample sizes

- All predictors displayed are statistically significant (p<.05)
- Explained variance in holistic health is 36% for Gen Z and 49% for global
- 'Other' includes all additional enablers and stressors in our research model

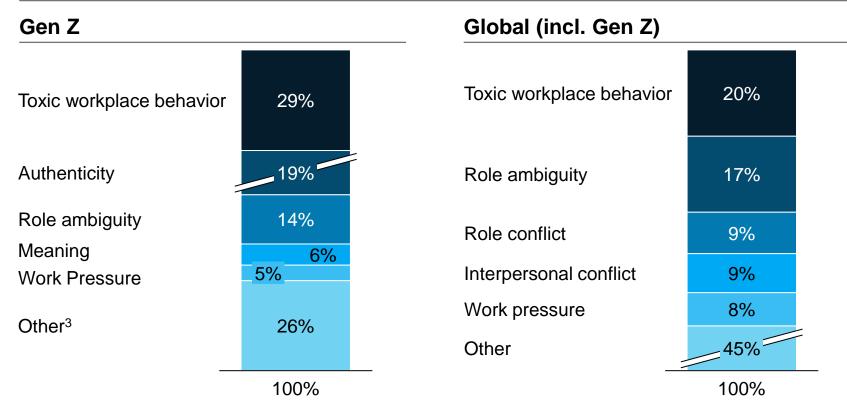
#### Interpretation

- In a complex model that includes many workplace drivers, relative importance tells us how strongly each predictor influences our outcome of interest
- The percentages represent the proportion of variance each predictor influences in the outcome
- For example, self efficacy predicts one fifth of the differences between employees on holistic health at the global level. However, for Gen Z workers, self efficacy predicts over double of these differences

## Gen Z: Top five drivers of burnout symptoms

#### Relative importance of predictors for burnout<sup>1</sup>

% of difference in outcome predicted by construct<sup>2</sup>



Note: Relative importance was conducted for exploratory reasons. While comparisons between global and group-specific drivers can be informative, actions taken need to consider the specific situation and context due to small sample sizes

- All predictors displayed are statistically significant (p<.05) except role ambiguity and work pressure among Gen Z
- Explained variance in burnout is 47% for Gen Z and 69% for global
- 'Other' includes all additional enablers and stressors in our research model

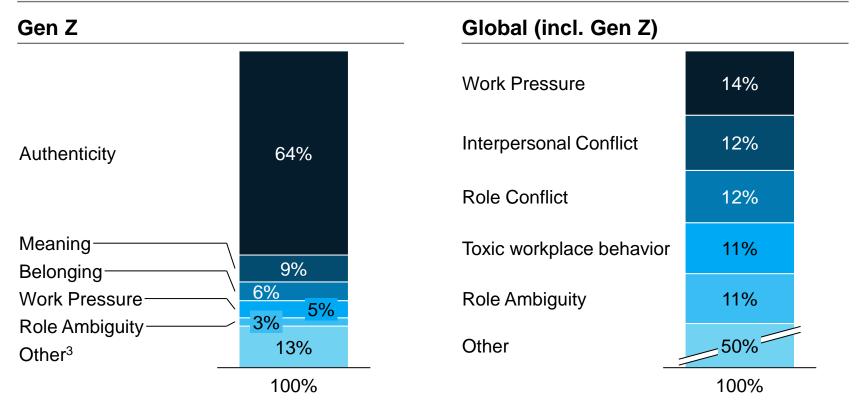
#### Interpretation

- In a complex model that includes many workplace drivers, relative importance tells us how strongly each predictor influences our outcome of interest
- The percentages represent the proportion of variance each predictor influences in the outcome
- For example, toxic workplace behavior (TWB) predicts one fifth of the differences between employees on burnout symptoms at the global level. However, among Gen Z employees, TWB predicts almost one-third of these differences

## Gen Z: Top five drivers of distress symptoms

#### Relative importance of predictors for distress symptoms<sup>1</sup>

% of difference in outcome predicted by construct<sup>2</sup>



Note: Relative importance was conducted for exploratory reasons. While comparisons between global and group-specific drivers can be informative, actions taken need to consider the specific situation and context due to small sample sizes

- All predictors displayed are statistically significant (p<.05)
- Explained variance in distress symptoms is 79% for Gen Z and 53% for global
- 'Other' includes all additional enablers and stressors in our research model

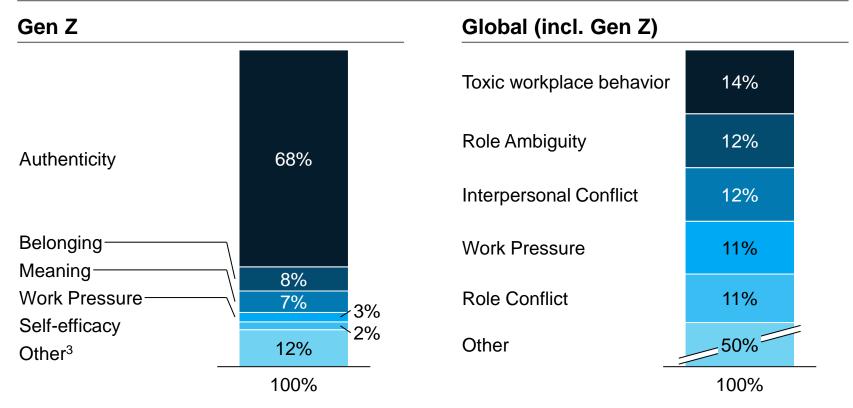
#### Interpretation

- In a complex model that includes many workplace drivers, relative importance tells us how strongly each predictor influences our outcome of interest
- The percentages represent the proportion of variance each predictor influences in the outcome
- For example, toxic workplace behavior predicts just over onetenth of the differences between employees on distress symptoms at the global level. However, for Gen Z workers, authenticity predicts the majority of the differences between employees

## Gen Z: Top five drivers of anxiety symptoms

#### Relative importance of predictors for anxiety symptoms<sup>1</sup>

% of difference in outcome predicted by construct<sup>2</sup>



Note: Relative importance was conducted for exploratory reasons. While comparisons between global and group-specific drivers can be informative, actions taken need to consider the specific situation and context due to small sample sizes

- All predictors displayed are statistically significant (p<.05) except belonging for Gen Z
- Explained variance in anxiety symptoms is 89% for Gen Z and 47% for global
- 'Other' includes all additional enablers and stressors in our research model

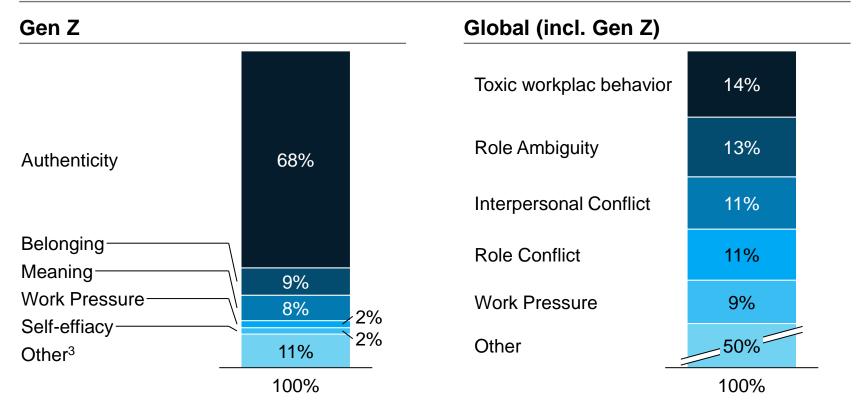
#### Interpretation

- In a complex model that includes many workplace drivers, relative importance tells us how strongly each predictor influences our outcome of interest
- The percentages represent the proportion of variance each predictor influences in the outcome
- For example, toxic workplace behavior predicts just over onetenth of the differences between employees on anxiety symptoms at the global level. However, for Gen Z workers, authenticity predicts the majority of the differences between employees

## Gen Z: Top five drivers of depression symptoms

#### Relative importance of predictors for depression symptoms<sup>1</sup>

% of difference in outcome predicted by construct<sup>2</sup>



Note: Relative importance was conducted for exploratory reasons. While comparisons between global and group-specific drivers can be informative, actions taken need to consider the specific situation and context due to small sample sizes

- All predictors displayed are statistically significant (p<.05) except belonging for Gen Z
- Explained variance in depression symptoms is 87% for Gen Z and 48% for global
- 'Other' includes all additional enablers and stressors in our research model

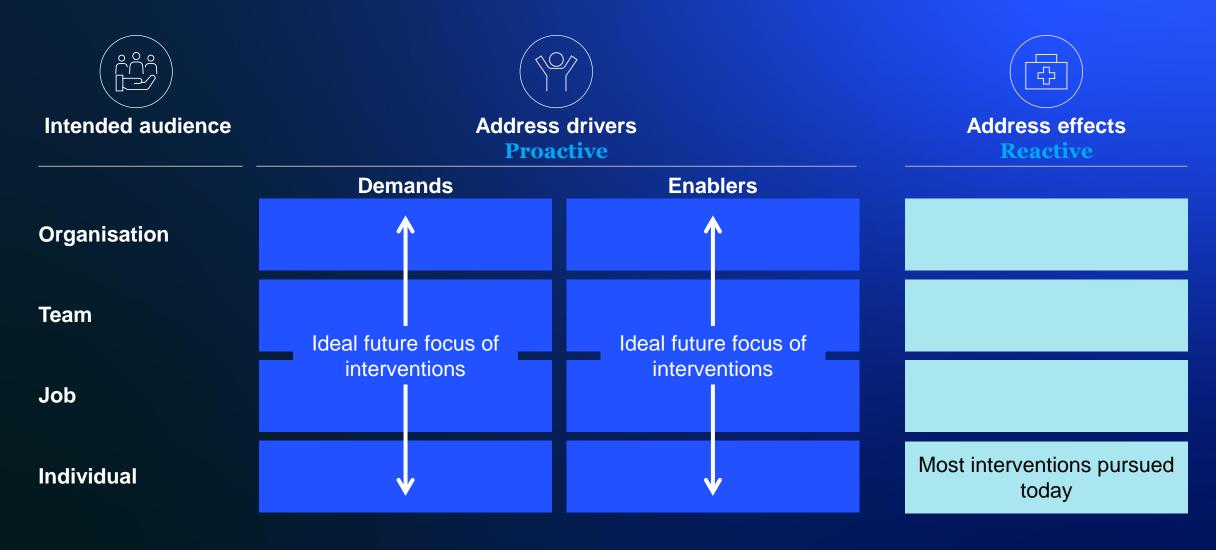
#### Interpretation

- In a complex model that includes many workplace drivers, relative importance tells us how strongly each predictor influences our outcome of interest
- The percentages represent the proportion of variance each predictor influences in the outcome
- For example, toxic workplace behavior predicts just over onetenth of the differences between employees on depression symptoms at the global level. However, for Gen Z workers, authenticity predicts the majority of the differences between employees

Companies can't "yoga" their way to good health



# Most companies are not seeing ROI because they are not investing in the right interventions



# A recipe for a thriving workforce

- > Treat employee health as a strategic imperative
- > Take an organization-wide approach (not just focusing on individual interventions)
- > Invest better, not more
- > Hold leaders accountable to outcomes

Non exhaustive

# Example Interventions to support the top four drivers of health outcomes for GenZ

#### **Self-efficacy / Adaptability**

- Emotional flexibility training



#### **Belonging**

- Inclusion & Psychological Safety



#### **Purpose / Meaning**

Job crafting



#### **Authenticity**

- Having difficult conversations



# What can educators learn from this?



Non exhaustive

What can educators do to prepare GenZ for the workplace based on the top four drivers of health outcomes?

## **Self-efficacy / Adaptability**

Emotional flexibility training



#### **Belonging & Authenticity**

- Interpersonal effectiveness and difficult conversations



#### Wellbeing Purpose / Meaning integrated in learning programs

– example: IE University Spain



#### **Psychoeducational courses**

- example: University of Bristol



# Healthy work means healthy workforces, healthy organisations and healthy societies



McKinsey Health Institute

Investing in the Future of Our Youth

June 26, 2024





**Investment activity in mental health** 

## **Contents**

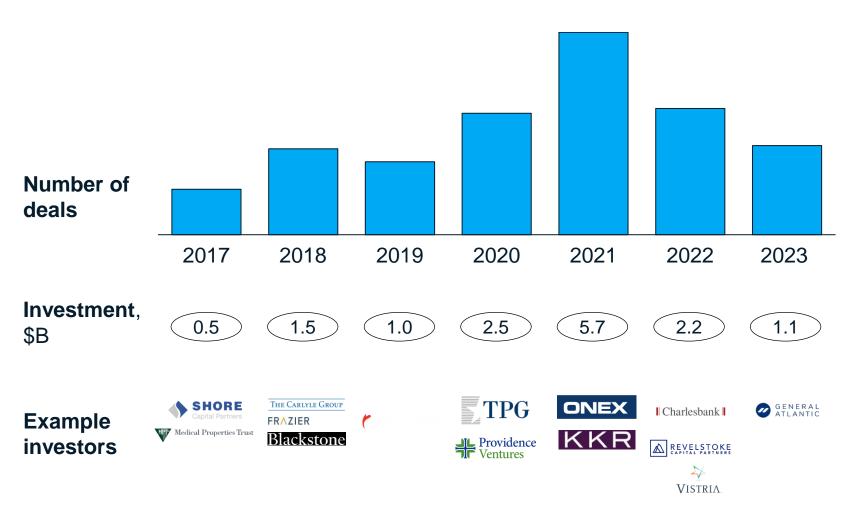


**Insights on Gen Z mental health** 



Vision and roadmap for the future

## US investment in behavioral health has grown



**US** investment in behavioral health clinical and technology services grew sharply since **2017**; while it has slowed, it remains above pre-pandemic levels

1. YTD October 2023

Source: RockHealth, Capital IQ, Levin, PitchBook, CrunchBase, BHBusiness

McKinsey & Company

Not exhaustive

# **Example VC/PE**backed youth mental health companies in the US

Virtual care providers











Mantra Health



**charlie** health



**Hybrid** in-person and virtual providers











**Enablers**, digital therapeutics, and wellness























In Europe, mental health received the second highest funding in digital health among ventures with a specific disease focus

# **Top 5 therapeutic areas by investment value** (early-stage funding only) 2019-2023

	2019	2020	2021	2022	2023
Oncology	\$222M	\$178M	\$139M	\$411M	\$95M
Mental Health	\$71M	\$144M	\$200M	\$197 <b>M</b>	\$75M
Women's Health	\$149M	\$173M	\$107M	\$167M	\$89M
Cardiovascular	\$48M	\$154M	\$81M	\$120M	\$246M
Neurology	\$0.2B	\$0.3B	\$1.0B	\$0.5B	\$0.2B

Not exhaustive

# Example digital mental health companies in Europe































Mannki

Enablers, digital therapeutics, and wellness







**VIRTUOSO** 



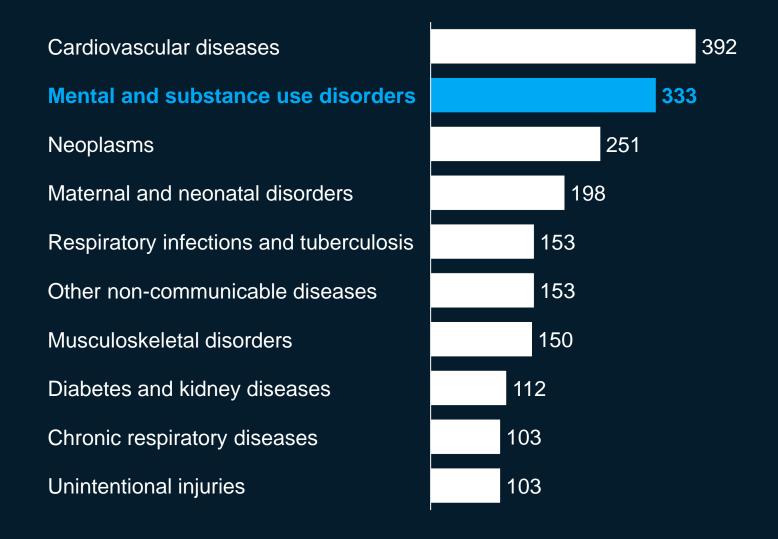






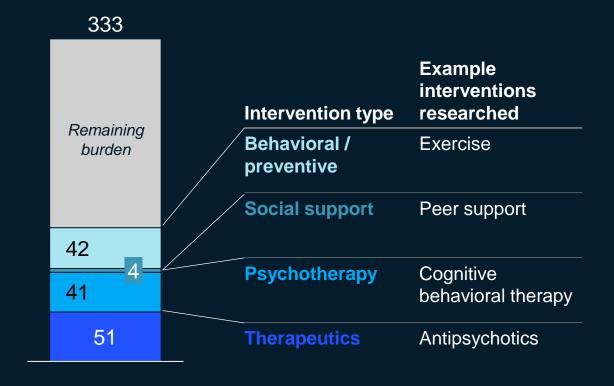
The global disease burden for mental health conditions and substance use disorders is over 330M DALYS, on par with cardiovascular disease and cancer

#### Top 10 disease categories by disease burden Millions Disability Adjusted Life Years (DALYs)



## By scaling what works1, we can reclaim 130M+ life years globally

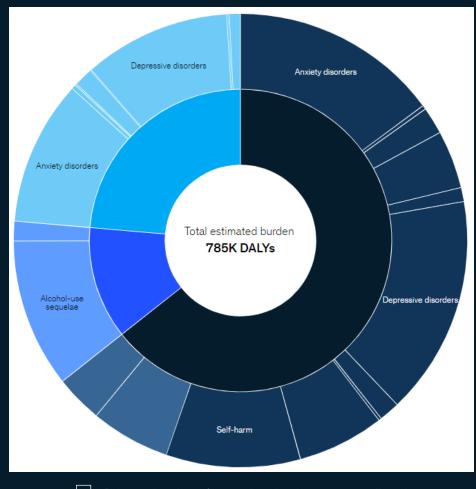
#### Addressable burden for mental and substance use disorders Millions DALYs



The interventions included in this analysis must be evidence-based (e.g., had multiple peer-reviewed studies)

<sup>2.</sup> Assuming efficacy and adoption are constant between tech and non-tech enabled interventions

In the Netherlands, the disease burden for mental health conditions and substance use disorders is ~785K DALYS



Explore MHI's Prioritizing Brain Health Tool:



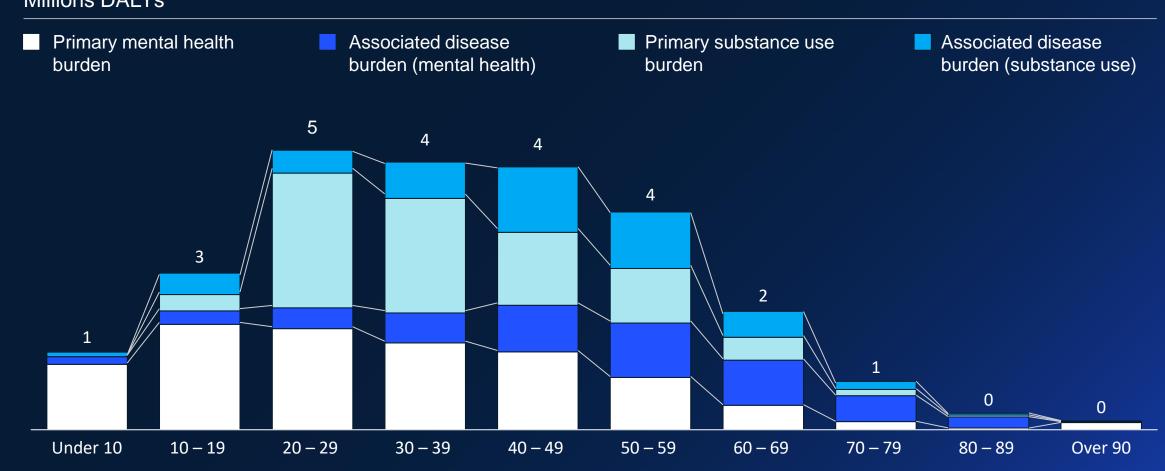
Primary burden of mental and substance use disorders

Associated burden of mental health conditions

Associated burden of substance use disorders

## We must prioritize early intervention to reduce burden for mental health conditions and substance use disorders

#### Disease burden by age group Millions DALYs



## Addressing youth mental health is key to adding years to life and life to years



of mental illnesses appear by the age of 24



~10-25-year

shorter life expectancy for people with serious mental illnesses



**Investment activity in mental health** 

## **Contents**



**Insights on Gen Z mental health** 



Vision and roadmap for the future

## MHI has launched a consumer survey focused on the topic of Gen Z<sup>1</sup> brain health

#### The survey spans across ~25 countries...

#### **Africa Americas Europe** Egypt France Argentina Germany Nigeria Brazil Ireland South Africa Mexico **United States** Italy Netherlands Asia Middle-East China Saudi Arabia Poland Spain **United Arab Emirates** Japan Sweden India Switzerland Indonesia **Australia** Turkey Vietnam \*\*\* Australia **UK**

#### ... and 5 generations...



Gen Z

13-24 years old



**Millennials** 

25-40 years old



Gen X

41-56 years old



**Baby Boomers** 

57-75 years old



Silent Generation

76-93 years old

#### ... and covers a range of topics including...



Overall health and wellbeing



Attitudes towards MH



MH service utilization



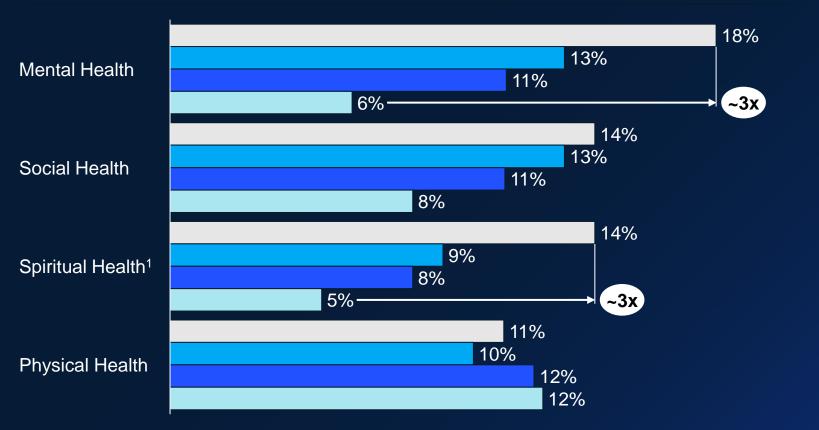
Social Media and digital health services Our Global MHI survey not only shows the nuanced relationship between social media and mental health for Gen Z, but highlights digital mental health tools as a pathway to better health in Gen Z

- 1 More Gen Z respondents reported poor or very poor health across most dimensions of health than other generations
- 2 While social media has positive effects on mental health across generations, Gen Z is the most likely to report negative effects
- 3 Many Gen Z indicate that digital mental health programs (e.g., online and mobile therapy programs) are avenues for positive mental health impact, and there is an opportunity to better support Gen Z in finding digital tools to support their mental health

## Gen Z reported poorer health across most dimensions of health

Generation Z (18-24) (n=16,823) Millennials (25-40) (n=13,080) Generation X (41-56) (n=6,937) Baby Boomers (57-76) (n=5,119)

Self-reported health as poor or very poor, % of respondents



~1 in 5 Gen Z respondents reported poor mental health, more than any other generation

Gen Z reported poor spiritual health ~3X

more than Baby Boomers and reported poor physical health at par with older generations

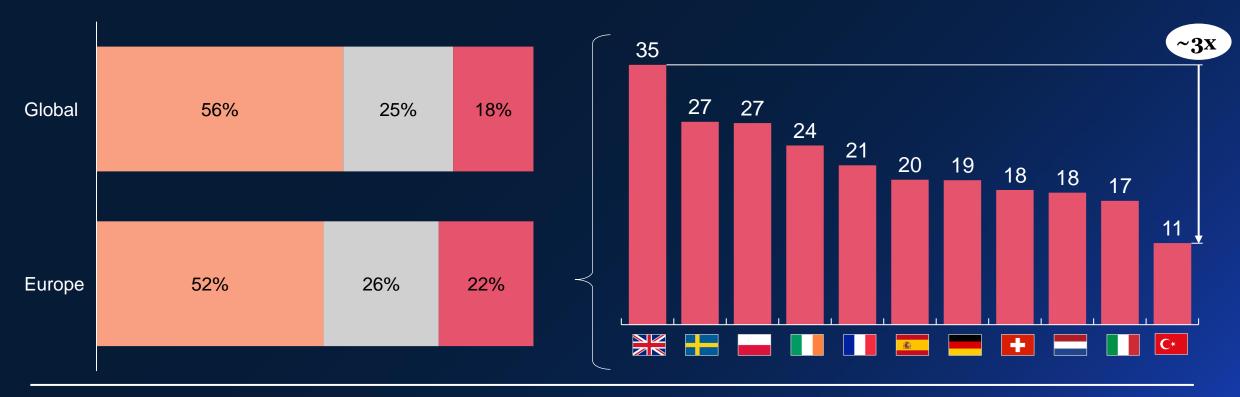
<sup>1.</sup> Spiritual health enables people to integrate meaning in their lives (strong spiritual health does not necessarily imply the adoption of religious beliefs, in general, or any specific dogma.) It includes: (1) a strong sense of purpose, (2) a broad sense of connection to something larger themselves, whether to a community, a calling, or to a form of divinity, and (3) The ability to feel rooted and mindful in the present moment

# In Europe, Gen Z were more likely to report poor mental health, with important within-region differences

Good or Very Good Neutral Poor or Very Poor

Self reported mental health status, % of respondents

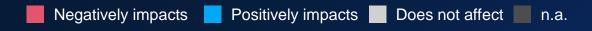
"Poor" or "very poor" mental health, % of respondents



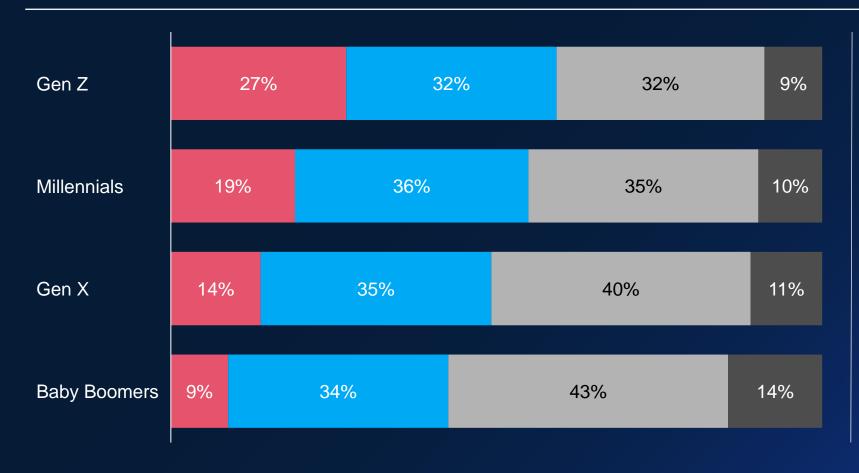
Gen Z mental health varies significantly across Europe, with Gen Z in the UK  $\sim 3x$  more likely to report poor mental health than Gen Z in Turkey

Source: 2022 MHI Gen Z Brain Health Survey

# Gen Z was more likely to report negative effects of social media on their mental health



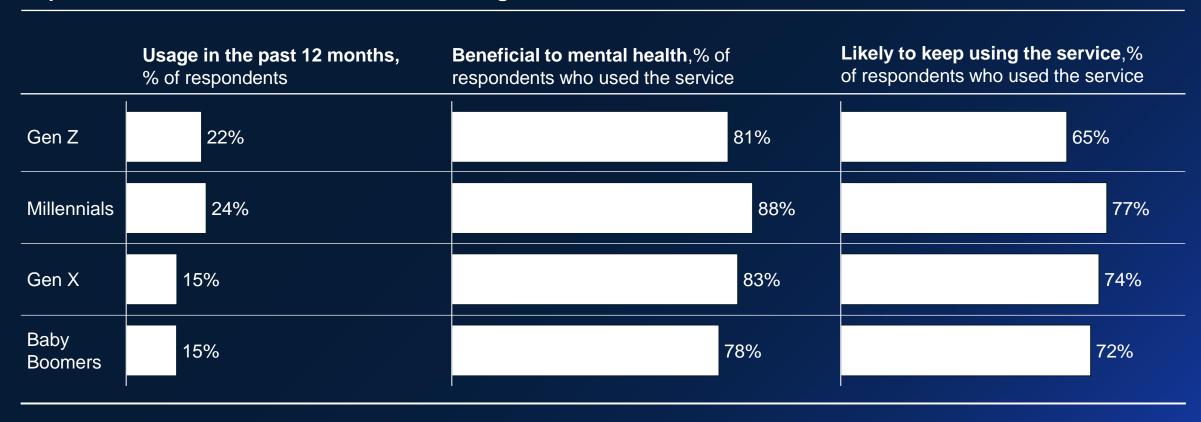
#### Reported impact of technology and social media on mental health, % of respondents



**3X more** likely than Baby Boomers to report social media having a negative effect on their mental health

# Technology, such as digital mental health care tools, also offers opportunities to improve mental health

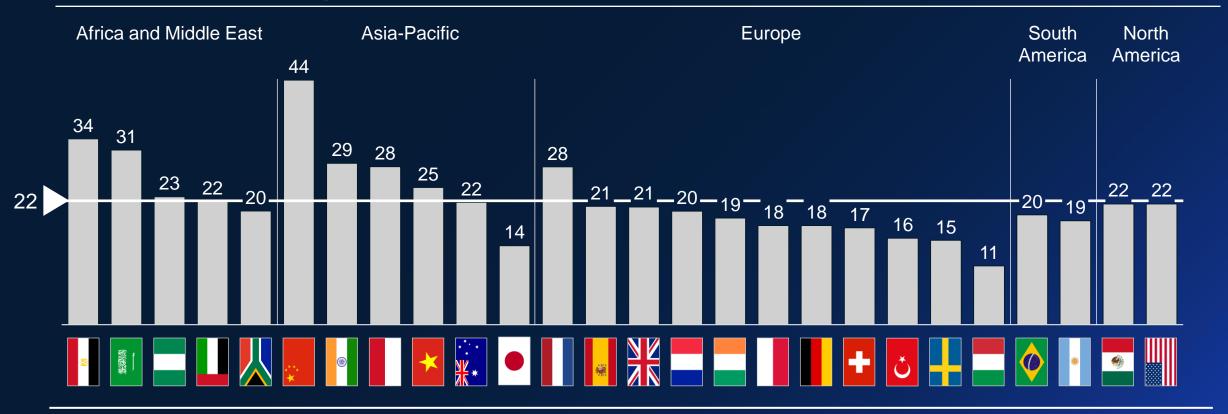
Reported behavior towards and feedback on digital mental health care



While Gen Z and Millennials reported using digital mental health care the most, Gen Z was the least likely to continue using the programs

## Gen Z respondents in the Netherlands have the highest utilization of digital mental health care in Europe, among surveyed countries

Respondents who used digital mental health care in the past 12 months, % of respondents



While Gen Z in most European countries report using digital mental health care less than the global average, the Netherlands leads the region with above-average engagement



**Investment activity in mental health** 

## **Contents**



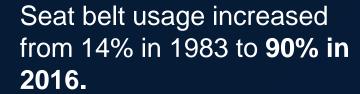
Insights on Gen Z mental health



Vision and roadmap for the future

## Systems-level change is achievable







Prevalence of smoking among men has declined 50 percent or more in Japan, many European countries, and the United States over the past 50 years.



Mask wearing in public went from globally rare to common in several Asian countries in the 1990s, and then to a **near** global norm during the **COVID-19 pandemic.** 

## Everyone has a role to play – systems level change requires a virtuous cycle of both institutional & individual stakeholder action



Governments consider how to use resources to positively affect drivers of mental health while developing strategies to improve health literacy.



Private sector organizations realize they are in the business of mental health – that most products and services they offer could affect the drivers of mental health.



Employers recognize the impact of workplace experiences on employee mental health and adapt to improve the working environment.

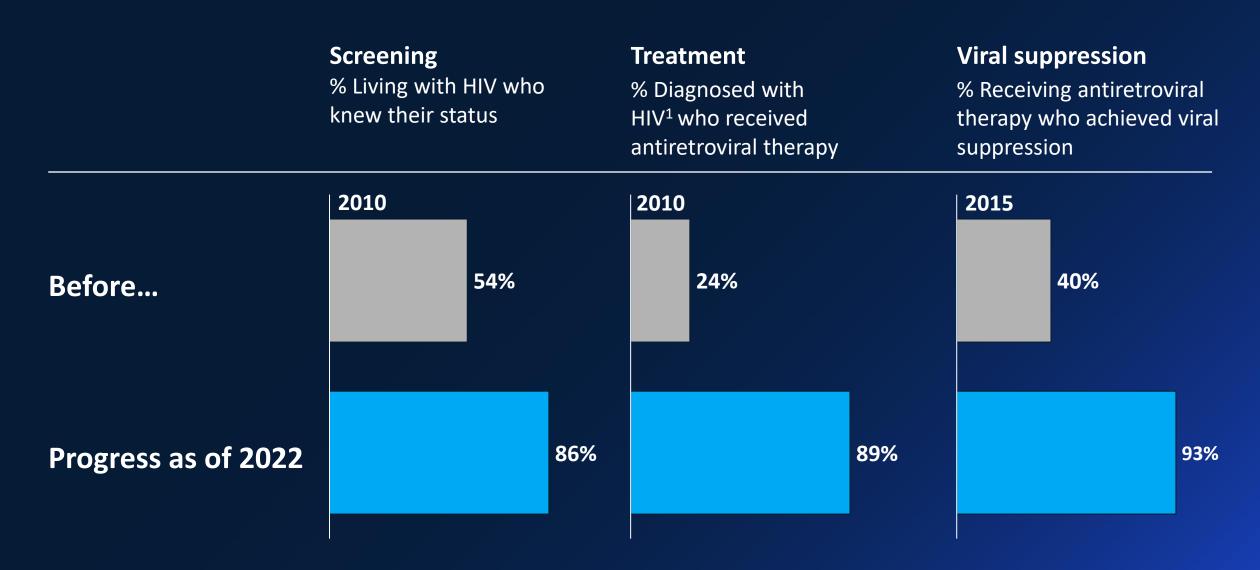


The health sector embraces the need to modernize and adapt to innovate and improve.



The philanthropic sector invests in research and new solutions, convenes stakeholders and drives advocacy to influence change.

## The 90-90-90 vision – taking inspiration from UNAIDs



## Alignment for Progress's 90-90-90 vision – Mental Health as **Essential Health**



By 2033...

90%

Of individuals are screened for mental and substance use disorders. 90%

Of those identified as needing care will receive evidence-based treatment.

90%

Of those receiving treatment can manage their symptoms in recovery.

The 90-90-90 roadmap is framed around a public health approach, where robust, population-level prevention measures and infrastructure are essential.

## We encourage you to collaborate with McKinsey Health Institute to add years to life and life to years



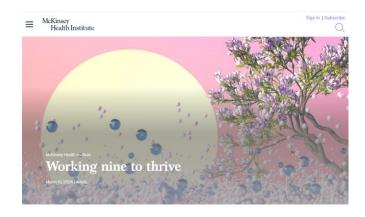
Keep in the flow as an MHI collaborator Join the dialogue as part of our ecosystem **Engage as a partner** Follow us on LinkedIn

Find out more on our engagement platform at mckinsey.com/mhi



# Thank you!

## To learn more...





Read our latest <u>publication</u> on <u>healthy workforces</u>





Keep up with our <u>Employee</u>
<u>Health and Well-being</u>
<u>publications</u>



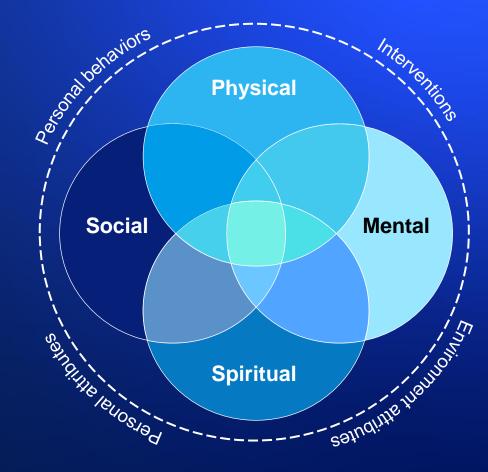


Visit our Employee Health Platform to learn more about our free-of-charge survey and action planning tools

## Holistic health includes each of MHI's four dimensions of health

- Social: an individual's ability to build healthy, nurturing, genuine, and supportive relationships
- **Physical:** the extent to which an individual can competently perform physical tasks and activities without significant discomfort
- Mental: an individual's cognitive, behavioral, and emotional state of being
- **Spiritual:** the extent to which people integrate meaning in their lives

Holistic Health: an integrated view of an individual's mental, physical, spiritual, and social functioning





An employee's health may shift along this continuum over time

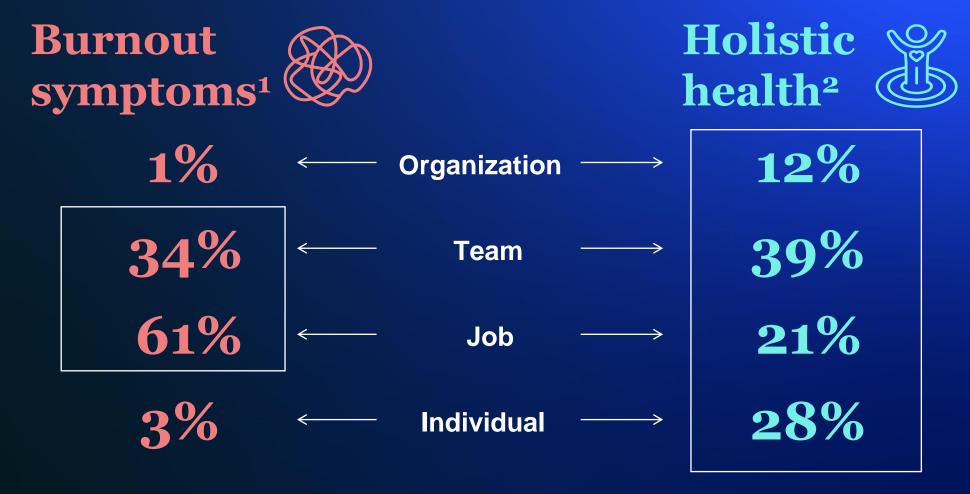
Critical employee health



## Achieving good holistic health requires interventions at all levels of the organisation

Impact of demands and enablers on outcomes by organizational level, % of variance in outcomes explained

Areas of highest potential impact



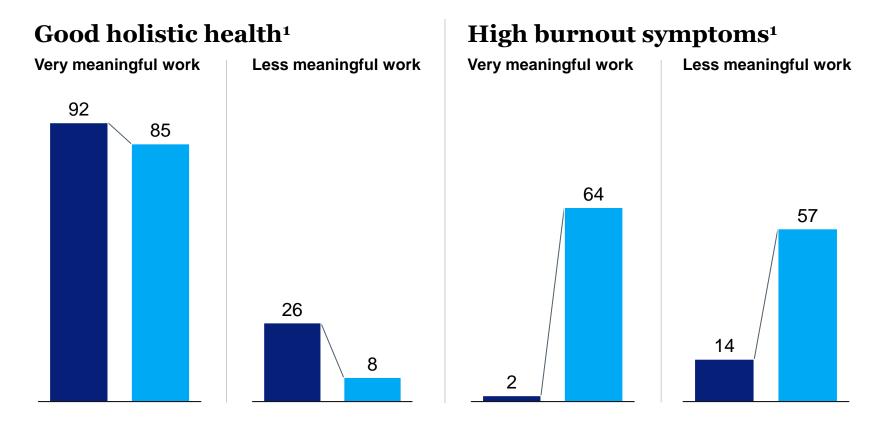
<sup>1.</sup> Total variance explained 68% | 2. Total variance explained 49%

## Addressing a top demand: Does more meaningful work compensate for a toxic workplace?

Reporting **low levels** of **toxic behavior** at work

Reporting **high levels** of **toxic behavior** at work

Employees who reported good holistic health or high burnout symptoms by meaningfulness of work, % share



<sup>&</sup>quot;low" refers to bottom quartile (25%) of respondents, and "high" and "good" refer to top quartile (25%) of respondents. There is a statistically significant relationship between experiencing toxic workplace behavior and holistic health/burnout, moderated by meaningful work

Source: MHI Employee Holistic Health Survey 2023

In toxic environments, those who rate their work less meaningful rate themselves 11x less holistically healthy than those who view their work as meaningful

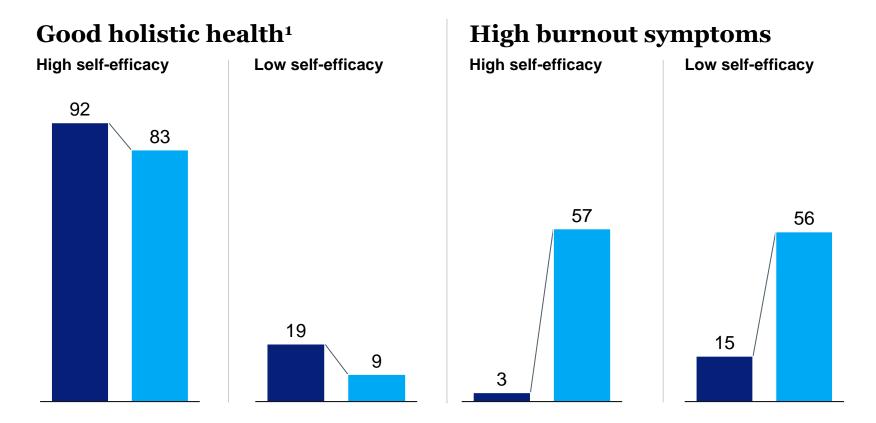
However, in toxic environments, meaningful work does not reduce burnout symptoms

## Addressing a top demand: Does greater selfefficacy compensate for role ambiguity at work?

Reporting **low levels** of **role ambiguity** at work

Reporting **high levels** of **role ambiguity** at work

Employees who reported good holistic health or high burnout symptoms by self-efficacy at work, % share



<sup>&</sup>quot;low" refers to bottom quartile (25%) of respondents, and "high" and "good" refer to top quartile (25%) of respondents. There is a statistically significant relationship between experiencing toxic workplace behavior and holistic health/burnout, moderated by self-efficacy

Source: MHI Employee Holistic Health Survey 2023

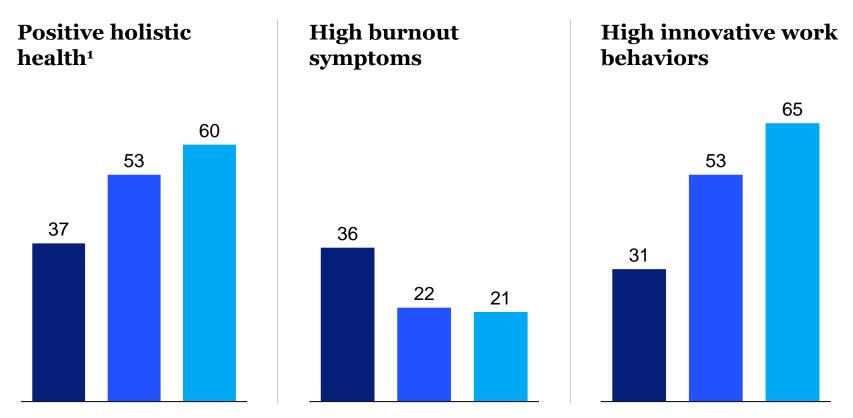
When role ambiguity is high, those who report low self-efficacy rate themselves 9x less holistically healthy than those who report high self-efficacy

However, when role ambiguity is high, selfefficacy does not reduce burnout symptoms

## Additional findings: Does work location matter?

100% in person, want to work 100% remotely Hybrid or 100% in person, want more remote In ideal work location

Reported good holistic health, innovative work behaviors or high burnout by work location, % share



Positive holistic health represents the percentage of respondents that scored an average of 4 or higher across the 4 dimensions of health. High burnout symptoms represents the percentage of respondents that scored an average of 3 or higher across the 4 dimensions of burnout symptoms High innovative work behaviors refer to top quartile innovative work behaviors

As workers move further away from their ideal working location, their holistic health and innovative work behaviors decrease by 2x while burnout symptoms increase by 2x

Source: MHI Employee Holistic Health Survey 2023

## An exploratory analysis revealed that 51% of the students who practiced the taught activities maintained improved mental well-being

Long-term analysis of a psychoeducational course on university students' mental well-being

#### **Objective**



#### Methodology



#### Result



The study aimed to investigate the long-term effectiveness of a psychoeducational course designed to improve mental well-being among university students

The course focused on teaching evidence-based techniques derived from positive psychology

Home > Higher Education > Article

Long-term analysis of a psychoeducational course on university students' mental well-being





The researchers followed up on a sample of 228 undergraduate students from various disciplines at the University of Bristol who had taken the positive psychology course 1 or 2 years prior

The study employed a pre-registered design, meaning the data analysis plan was established before looking at the results to minimize bias

Researchers collected data on the students' current mental well-being using a university-wide survey.

The initial analysis did not reveal a clear longterm benefit for all participants who had taken the course compared to students who hadn't

However, researchers conducted an exploratory analysis focusing on a subgroup – the 115 students (roughly 51%) who reported continuing to practice the positive psychology activities learned in the course. This subgroup showed **significantly higher** levels of sustained mental well-being compared to the follow-up period

This finding suggests that the course may be effective in promoting long-term mental wellbeing, but only for students who actively **engage with the practices** taught in the course

## **Purpose and meaning** interventions

Not exhaustive



Launched the Unilever "Discover your purpose" workshop: a one -day workshop<sup>1</sup>

Gave employees the opportunity to identify their personal purpose

Helped employees to put their purpose at the heart of their development & career

#### Impact (2021)<sup>2</sup>:

**49%** Higher intrinsic motivation

33% Higher job satisfaction

27% Higher list satisfaction





Launched a

single

to enable

Extended the support through volunteering hub donation matching program as well as employees to post corporate donations<sup>4</sup> and join projects<sup>3</sup>



Committed as a signatory of the **United Nations** Sustainable **Development Goals Publishers** Compact<sup>5</sup>

#### Impact (2022)<sup>4</sup>:

663 Volunteering hours spent

**241** Goods donated

625 CHF in monetary donations



## Unilever is emphasizing the importance and impact of placing purpose at the heart of the organization and aligning it on organization, job and individual levels

#### Context

Unilever is a multinational consumer goods company with an extensive portfolio of products in personal care, foods, refreshments and home care. In 2023, it ranked 6th largest Fast-Moving Consumer Goods company globally by net sales.2

Unilever developed The Unilever "Discover your purpose" in 2017<sup>3</sup>, a oneday workshop aimed to give people the opportunity to identify their personal purpose and put it at the heart of their development and career.

#### Intervention approach

In 2010, Unilever launched the Unilever Leadership Development Program (ULDP) including workshops on "Developing Leadership Purpose", these workshops ran until 2016 and covered 100% of top leadership with the goal to create senior leadership team purpose to drive integration and high performance.3

In 2017, Unilever decided to extend the workshops and developed the "Discover your Purpose" workshops. The workshops ran with over 55k of their people and were aimed at helping employees discover their professional as well as personal purpose, with the belief that "people with purpose thrive and companies with purpose last". Each workshop is conducted in small groups, led by a facilitator. The group are encouraged to explore crucible moments in life that give leading indicators to values, beliefs, and purpose. The goal is for each participant to establish a connection with their purpose and to embark on a personal journey to establish ways in which to live it.8

Unilever's global wellbeing initiatives are driven by a Chief Health and Wellbeing Officer. The company also conducts several surveys throughout the year to pulse check employees' mental health, wellbeing, overall engagement with provided tools to track utilization of their interventions.<sup>7</sup>

- https://www.statista.com/statistics/260963/leading-fmcg-companies-worldwide-based-on-sales

- https://icoh.confex.com/icoh/2012/webprogram/Paper7922.html
- https://www.linkedin.com/pulse/how-we-take-care-our-people-unilever-leena-nair

#### **Outcomes**

Part of the workshops were run in a randomised control trial in a joint study with the London School of Economics, a link between the people who had attended this workshop and significantly increased levels of motivations. engagement and performance.

49% Higher intrinsic motivation

33% Higher job satisfaction

27% Higher list satisfaction

Several individual Unilever offices (Ireland, UK) have been externally recognized for outstanding workplace wellbeing support. 11,12

## Emotional flexibility and general self-efficacy: A pilot training intervention study with knowledge workers

#### Context

- Emotional flexibility advancement has been found to be highly effective in clinical settings to treat, for example, depression, anxiety, and chronic pain. In the working context, encouraging results have also been seen in the public sector and limited studies in the private sector have revealed effectiveness
- No studies have yet looked at the effectiveness of developing these skills amongst high-paced, high-demanding, and highlyeducated knowledge workers

#### What is emotional flexibility?

- Emotional flexibility (EF) is a concept central to so-called 'ACT' (Acceptance and Commitment Therapy) a contextual and applied theory based on Relational Frame Theory (RFT). This theory and therapy has been successfully applied in clinical psychological therapeutic settings to treat, for example, anxiety, depression, stress, and pain regulation
- The ACT approach focuses on six cognitive sub-processes that are argued to form emotional flexibility: purpose and values, present moment awareness, acceptance, defusion, self-in-context, and committed action. At its core is the focus on helping patients to move toward what is important to them (aligned with their values), instead of moving away (avoidance behavior), as the latter may eventually lead to a reduced quality of life.
- For example, a patient with social anxiety learns how to still engage with friends and in a job despite anxiety, as opposed to withdraw from social engagement and potentially becoming isolated.

#### Methodology

- The participants in the study are knowledge workers from a private organization in Germany. Senior leaders in the organisation invited researchers to investigate the effect of (1) EF training and (2) the impact on parameters of health
- Data was collected through online surveys before and after an emotional flexibility workshop (non-)treatment. We conducted an experiment with treatment and control groups, with only the treatment group receiving an emotional flexibility training
- Both groups filled out a pre-process survey, followed by three short workshops (2x 4.5 hours, 1x 2.5 hours) over a period of weeks, with take home exercises in between sessions
- Content design of the workshops on extensive practical experience with and piloting of the workshop format introduced in Authentic Confidence<sup>1</sup>, with a strong focus on aligning content with the context of knowledge workers
- Brassey J, Van Dam N, Van Witteloostuijn A. Advancing Authentic Confidence through Emotional Flexibility. An evidence-based playbook of insights, practices and tools to shape your future: LuLu Publishing-Lulu.com; 2019.

#### Outcome

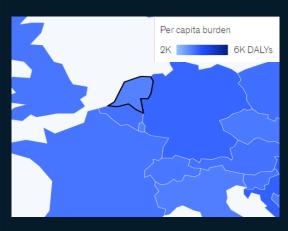
- Emotional flexibility improved significantly for the treatment group, whereas the improvements were minimal or negative for the control group.
- Furthermore, we reveal that General self-efficacy improved amongst treatment group participants (and not for control group participants), and that this is associated with emotional flexibility.
- Finally, we show that the improvements were higher for participants starting from a lower baseline.

#### Mental and substance-use disorder burden in the Netherlands

~16% of all-cause DALYs



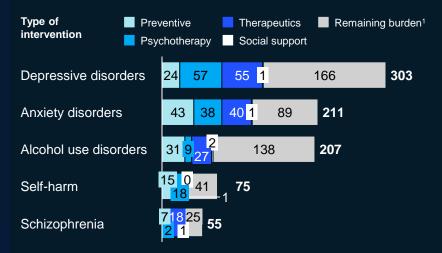
#### Total burden of mental and substance use disorders



Total estimated burden of mental and substance use disorders is 785K DALYs (or 4K DALYs per 100k capita), which is the lowest among its neighbors

~35% of burden is the associated burden (e.g., cirrhosis from alcohol use disorders, exacerbated diabetes from comorbid depression)

#### Estimated addressable burden for top 5 most burdensome disorders in the Netherlands



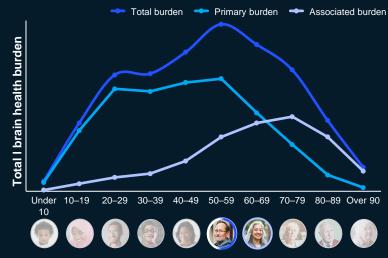
Depressive disorders (205K DALYs), anxiety disorders (198K DALYs) and alcohol-use disorders (128K DALYs) drive ~70% of the burden, but nearly 330K DALYs can be alleviated by focusing on these three disorders through a combination of prevention, psychotherapy. therapeutics, and social support



In 2015, the economic costs of mental ill-health in the Netherlands, including investment in the mental health system, the costs of lower employment and productivity, were equivalent ~5% of GDP or €35.2bn

- OECD 2015

Peak disease burden occurs between 50-59 years of age. Peak primary burden occurs between 50-59 years, while peak associated burden occurs much later, between 70-79 years.



People between 50-59 years of age experience the most burden (~20% of total burden) with **depressive disorders being the leading** cause for this age group, followed by anxiety disorders and alcoholuse disorders

Primary burden peaks earlier in life while associated burden continues to grow with age. Investment into earlier interventions and treatment could minimize considerable downstream burden and are also more cost-effective.

Alleviating burden earlier in life could also have additional benefits to the individual and society later in life such as lower healthcare costs and higher productivity. Find out more here

<sup>1.</sup> Remaining burden that cannot be treated with current available interventions